



Manor Park Surgery

Dr R D Brown and Mrs A Taylor
Tel: 01323 482301 Email: manorpark@nhs.net
High Street, Polegate, East Sussex. BN26 5DJ

Dear Patients

It was been agreed with NHS Eastbourne, Hailsham and Seaford CCG that our branch surgery known as Hampden Park Surgery located in Brodrick Road, Eastbourne will be closing on the 31st March 2020.

This has been a difficult decision to make and one we know will have a significant impact for some of our patients based locally to the surgery there. Due to the chronic lack of GP's available to us, we are not able to guarantee a safe clinical service in the future and this is not fair to you or the staff asked to work there.

We are moving the existing staff up to the main site in Polegate, Manor Park Medical Centre, so there will NOT be any less clinical staff available than there is now.

The number of appointments currently available across both sites will be the same not less.

We have converted some of our administration rooms into medical rooms to accommodate the increase in clinicians on site to be sure we can offer you the same number of appointments per day.

There are various methods of transport up to Polegate and they are:

- Car - There are some parking spaces available for patients in our own carpark and free on road parking is available. There is also a carpark at Polegate station with 2 hours free parking.
- Bus - There is a bus stop in the high street by the train station and another just 100 meters from the practice on Eastbourne Road.
- Train - we are only one stop from Hampden Park and are located less than 400 metres away from Polegate station.

What we do want to make completely clear in writing this letter to you is that we do not want you to move practices and would like you to remain a patient of ours; we hope that you choose to do so.

If you have any questions or concerns, please either speak to a member of my reception staff, write a letter to the above address or email us on manorpark@nhs.net.

If you are unable to join us at Polegate and wish to move elsewhere, then please contact the **Eastbourne, Hailsham and Seaford CCG Primary Care team on Tel; 0300 131 4425** who will be able to assist you.

Yours sincerely

Dr R Brown and Mrs A Taylor
Partners