

Start Date	overall how was your experience of our service?	Please can you tell us why you gave this answer?	Please tell us how we could have improved your visit/contact with us
2023-10-24 19:48:10	Very Good	Actually able to get an appointment without a lot of bother	If only it was as easy to get an appointment in the future
2023-10-24 19:13:36	Very Good	My worries were listened to and help given.	I did hang on for 45 minutes for an answer, would be good if that was quicker. But when the reply came it was all good,
2023-10-24 18:02:10	Very Good	problem on going	
2023-10-14 14:59:02	Very Good	Flu clinic. Prompt, efficient, caring service	N/a
2023-10-11 20:11:04	Very Good	Very helpful and re assuring blood results no problem	No problems
2023-10-11 10:53:33	Very Good	Efficient, friendly, service	Not applicable.
2023-10-10 21:48:31	Very Good	Because everybody was so polite and friendly and helpful	You can't it's just right
2023-10-10 20:06:44	Very Good	Doctor was very helpful and I understand what my results of blood test	Contact was spot on phone call first thing and explained
2023-10-10 18:22:25	Very Good	I was able to get advice and help that I needed both from the receptionist and the Doctor I spoke later. Very reassuring.	On this occasion there isn't anything.
2023-10-10 18:16:27	Very Good	I rang this morning and I was able to get an appointment on the same day. The staff were very helpful. I arrived early for my appointment and was seen early. The dr was very helpful and informative.	
2023-10-10 18:11:35	Very Good	Both the person I spoke to on the phone when getting and confirming my appointment, and the doctor himself, were just really lovely and helpful.	
2023-10-10 18:01:41	Very Good	I was at the surgery twice today . Had my diabetic review which went without a hitch and nurse was friendly . Had flu jab later and I was in and	No improvement needed
2023-10-10 18:00:51	Very Good	Was able to get appointment fairly quickly	None
2023-10-04 08:35:16	Very Good	Verity very thorough informative and responsive to questions . Excellent "bedside manner"	N/A
2023-10-04 07:14:33	Very Good	The service is on time efficient and friendly	You can't 10/10
2023-10-03 21:35:50	Very Good	Doctor Patel was listening to what I had to say and he took the time to explain to me everything and he was very kind and patient with me a very	None
2023-10-03 19:27:37	Very Good	Seen on time, Nurse was lovely and was very informative.	All was good
2023-10-03 19:01:59	Very Good	Very efficient and friendly	
2023-10-03 18:54:11	Very Good	My appt was on time and was delivered with a caring friendly way.	Nothing to improve on my experience today, thank you.
2023-10-03 18:50:54	Very Good	Easy polite staff on reception and the doctor called me before my appointment which ment I didn't need to attend the surgery which was	I can't think of any improvements
2023-10-03 18:15:10	Good	It was ok	By not making me wait 6 weeks for a phone call with a nurse.
2023-10-03 18:07:38	Very Good	I got the time for my appointment wrong and you were kind enough to ring me about a cancellation so I could still get my appointment	More space to park especially for those who can't walk to far
2023-10-03 18:07:11	Very Good	Friendly staff	
2023-10-03 18:07:21	Very Good		
2023-10-03 18:00:57	Very Good	Very prompt and polite.	

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