

| LOCALITY | | | CCG | National | Threshold exceeded point for discussion cells highlighted in yellow | Eastbourne |
|---|---------------------|------|---------|----------|---|------------|
| Practice | Data Source | Freq | Average | Average | | Manor Park |
| Practice Code | | | | | | G81049 |
| CQC inspection (if old style inspection date of inspection) | CQC website | AH | | | | Jul-14 |
| PATIENT EXPERIENCE | % above CCG average | | 96% | | | 57% |
| Patient % response rate | GP Patient Survey | 6M | 50% | 39% | | 50% |
| Find it easy to get through to this surgery on the phone | GP Patient Survey | 6M | 70% | 73% | 63% | 54% |
| Find the receptionists helpful at this surgery on the phone | GP Patient Survey | 6M | 90% | 87% | 77% | 88% |
| Usually get to see or speak to preferred GP | GP Patient Survey | 6M | 70% | 59% | 49% | 83% |
| Was able to get an appointment last time they tried | GP Patient Survey | 6M | 89% | 85% | 75% | 84% |
| Last appointment was convenient | GP Patient Survey | 6M | 94% | 92% | 82% | 99% |
| Describe experience of making an appointment as good | GP Patient Survey | 6M | 77% | 73% | 63% | 80% |
| Usually wait 15 minutes or less after appointment time to be seen | GP Patient Survey | 6M | 65% | 65% | 55% | 94% |
| Normally don't have to wait too long to be seen | GP Patient Survey | 6M | 61% | 58% | 48% | 82% |
| GP was good at giving enough time | GP Patient Survey | 6M | 89% | 87% | 77% | 93% |
| GP was good at listening | GP Patient Survey | 6M | 91% | 89% | 79% | 91% |
| GP explains tests and treatments to patient | GP Patient Survey | 6M | 88% | 86% | 76% | 89% |
| GP involved patients in decisions about their care | GP Patient Survey | 6M | 86% | 82% | 72% | 88% |
| GP treats patient with care and concern | GP Patient Survey | 6M | 89% | 85% | 75% | 87% |
| Patient has confidence and trust in GP | GP Patient Survey | 6M | 97% | 95% | 85% | 97% |
| Nurse was good at giving enough time | GP Patient Survey | 6M | 93% | 92% | 82% | 95% |
| Nurse was good at listening | GP Patient Survey | 6M | 92% | 91% | 81% | 90% |
| Nurse explains tests and treatments to patient | GP Patient Survey | 6M | 91% | 90% | 80% | 87% |
| Nurse involved patients in decisions about their care | GP Patient Survey | 6M | 87% | 85% | 75% | 86% |
| Nurse treats patient with care and concern | GP Patient Survey | 6M | 92% | 91% | 81% | 95% |

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|---|-------------------|----|-----|-----|-----|-----|
| Patient has confidence and trust in the nurse | GP Patient Survey | 6M | 97% | 97% | 87% | 99% |
| Patient currently satisfied with opening hours | GP Patient Survey | 6M | 79% | 76% | 66% | 76% |
| Patient overall experience of surgery good | GP Patient Survey | 6M | 89% | 85% | 75% | 88% |
| Patient would recommend the practice | GP Patient Survey | 6M | 82% | 78% | 68% | 75% |
| PATIENT ACCESS | | | | | | |
| % Patients able to access their Summary Care Record | CCG | Q? | | | | |
| Practice offers evening and weekend appointments | CCG | Q? | | | | |
| Practice offers choice of Male / Female GP | PCSS | AH | | | | yes |

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| Practice | Data Source | Freq | Average | Average | | Manor Park |
| CLINICAL SERVICES | | | | | | |
| Cervical screening | Public Health England | Q | 82% | 82% | 72% | 74% |
| Dtap/IPV/Hib at 12 Months | Public Health England | A | 95% | 92% | 82% | 98% |
| Men C at 12 Months | Public Health England | A | 68% | 73% | 63% | 68% |
| Pneumococcal conjugate vaccine at 12 Months | Public Health England | A | 95% | 92% | 82% | 98% |
| Dtap/IPV/Hibat 24 Months | Public Health England | A | 96% | 95% | 85% | 98% |
| MMR at 24 Months | Public Health England | A | 91% | 91% | 81% | 94% |
| Infant Men C at 24 Months | Public Health England | A | 70% | 73% | 63% | 73% |
| Men C Booster at 24 Months | Public Health England | A | 92% | 90% | 80% | 96% |
| Pneumococcal conjugate vaccine booster at 24 Months | Public Health England | A | 67% | 87% | 77% | 72% |
| Influenza imms for over 65s | Public Health England | A | 72% | 73% | 63% | 73% |
| Influenza imms under 65s, at risk | Public Health England | A | 53% | 50% | 40% | 50% |
| NHS Health Checks (offered) | Public Health | Q | 5% | 4% | 2% | 2% |
| QOF 15/16 Overall Score | HSCIC | A | 97% | 95% | 85% | 96% |
| | | | | | | |
| QOF AF -Achievement | HSCIC | A | 98% | 99% | 94% | 100% |
| QOF AF -Prev | HSCIC | A | 3% | 2% | | 3% |
| QOF AF -Except | HSCIC | A | 6% | 7% | 12% | 5% |
| | | | | | | |
| QOF CHD -Achievement | HSCIC | A | 96% | 95% | 90% | 100% |
| QOF CHD -Prev | HSCIC | A | 4% | 3% | | 4% |
| QOF CHD -Except | HSCIC | A | 9% | 8% | 13% | 9% |
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|---------------------------------|-------|---|-----|-----|-----|------|
| QOF HF -Achievement | HSCIC | A | 99% | 98% | 93% | 100% |
| QOF HF - Prev | HSCIC | A | 1% | 1% | | 1% |
| QOF HF - Except | HSCIC | A | 10% | 9% | 14% | 12% |
| | | | | | | |
| QOF HYP -Achievement | HSCIC | A | 95% | 97% | 92% | 89% |
| QOF HYP - Prev | HSCIC | A | 17% | 14% | | 17% |
| QOF HYP - Except | HSCIC | A | 6% | 4% | 9% | 5% |
| | | | | | | |
| QOF Asthma -Achievement | HSCIC | A | 96% | 97% | 92% | 100% |
| QOF Asthma - Prev | HSCIC | A | 7% | 6% | | 7% |
| QOF Asthma - Except | HSCIC | A | 11% | 7% | 12% | 33% |
| | | | | | | |
| QOF COPD -Achievement | HSCIC | A | 96% | 96% | 91% | 100% |
| QOF COPD - Prev | HSCIC | A | 2% | 2% | | 2% |
| QOF COPD - Except | HSCIC | A | 14% | 13% | 18% | 20% |
| | | | | | | |
| QOF Cancer -Achievement | HSCIC | A | 95% | 98% | 93% | 83% |
| QOF Cancer - Prev | HSCIC | A | 3% | 2% | | 3% |
| QOF Cancer - Except | HSCIC | A | 19% | 30% | 35% | 22% |
| | | | | | | |
| QOF Diabetes - Achievement | HSCIC | A | 92% | 90% | 85% | 99% |
| QOF Diabetes - Prev | HSCIC | A | 6% | 7% | | 7% |
| QOF Diabetes - Except | HSCIC | A | 15% | 17% | 22% | 22% |
| | | | | | | |
| QOF Dementia - Achievement | HSCIC | A | 95% | 97% | 92% | 100% |
| QOF Dementia - Prev | HSCIC | A | 1% | 1% | | 1% |
| QOF Dementia Except | HSCIC | A | 14% | 18% | 23% | 31% |
| | | | | | | |
| QOF Depression - Achievement | HSCIC | A | 87% | 92% | 87% | 55% |
| QOF Depression - Prev | HSCIC | A | 11% | 8% | | 12% |
| QOF Depression - Except | HSCIC | A | 15% | 27% | 32% | 11% |
| | | | | | | |
| QOF Mental Health - Achievement | HSCIC | A | 93% | 93% | 88% | 98% |
| QOF Mental Health - Prev | HSCIC | A | 1% | 1% | | 1% |
| QOF Mental Health - Except | HSCIC | A | 17% | 16% | 21% | 28% |